



Mock Capability Process

Essential HR and Employment Law Training



Introduction

Most of us have policies and procedures in place to deal with capability matters. But what is it like to actually have the conversation? In this practical workshop session, we explore real-life performance management issues in detail and discuss how to achieve the best possible outcome.



Course Duration

SSG offer this module as part of a full or half day course.



Who Should Attend

This course is suitable for employees at all levels, including SME owners, directors, senior managers, team leaders and supervisors.



Course Programme

During this session we, as a group, discuss a case of poor performance and decide on what steps to take along the way



Certification and Assessment

Attendance certificates will be issued after course completion and are valid for 3 years. It is recommended that certification is renewed every three years to ensure that those persons responsible are kept up to date with best practices.



Suggested Follow on and Complementary Courses

This module can be combined with other subjects for a half or full day course. Please speak to your HR Consultant to discuss your option for private courses.