



Leadership Skills

Essential HR and Employment Law Training



Introduction

Whether you have been recently promoted, or have been in a people management position for some time, having authority does not automatically give you good leadership skills. In this interactive session we explore what makes a good leader and how to develop your own style. Delegates walk away with more confidence in their abilities and an action plan on how to implement what they have learnt.



Course Duration

SSG offer this module as part of a full or half day course.



Who Should Attend

This course is suitable for employees at all levels, including SME owners, directors, senior managers, team leaders and supervisors.



Course Programme

The course will be broken down into the following modules:

- Management v Leadership
- Leadership Styles Questionnaire
- Assertion and Diffusion Techniques

On completion of the course delegates will be able to:

- Understand what makes a leader
- Identify different leadership styles and their own preferred one
- Appreciate the strengths and limitations of their style
- Reflect on the needs of their team
- Formulate a development plan



Certification and Assessment

Attendance certificates will be issued after course completion and are valid for three years. It is recommended that certification is renewed every three years to ensure that those persons responsible are kept up to date with best practices.



Suggested Follow on and Complementary Courses

This module can be combined with other subjects for a half or full day course. Please contact our Customer Service Team for more information.