



# ISO 9001:2015 Internal Auditor



## Introduction

ISO 9001 is the internationally recognised standard for quality management, demonstrating a commitment to product / service excellence and customer satisfaction, whilst reducing mistakes and facilitating continuous improvement in business performance.

During this intensive course you will learn about the requirements of ISO 9001:2015 and how to deliver structured internal audits in line with this standard.



## Course Duration

SSG offer this course over two days



## Who Should Attend

Those with responsibility for carrying out internal audits, existing and newly appointed auditors, quality managers, health and safety managers and advisers, environmental managers and advisers and integrated risk managers.

### NOTE:

It is the responsibility of the delegate to bring their company's copy of the ISO 9001:2015 standard. Those supplied on the course will only be for reference and cannot be taken away due to copyright restrictions.



## Course Programme

- Introduction to the Annex SL framework (all 2015 spec standards onwards)
- Overview of the requirements of ISO 9001:2015 standard and the certification process
- Role management systems and internal audits play in helping businesses achieve continuous improvement
- Roles and responsibilities of an internal management systems auditor
- How to plan and carry out internal audits in compliance with the standard
- Developing effective audit checklists to guide the audit process
- Conducting observations, interviews and using sampling techniques
- Evaluation of audit findings and determining conformity, nonconformity and effectiveness
- Reporting findings accurately and compliantly
- Managing Corrective Actions after the audits
- Applying practical audit skills during audit exercises (chosen on the day)



## Certification and Assessment

This course is certified by SSG.



## Suggested Follow on and Complementary Courses



ISO 45001:2018 H&S  
Management Systems  
Internal Auditor



ISO 14001:2015 Environmental  
Management Systems  
Internal Auditor



IEMA Foundation  
Certificate in Environmental  
Management